Conditions of Sale to UK Customers

All orders are accepted to us subject to the following:

Prices and Discounts:

All prices shown are net and exclusive of VAT. Prices are correct at time of going to press and whilst every effort will be made to maintain these prices, we reserve the right to change them without notice. Our price lists show SSP (suggested UK selling price) and Trade prices, which are net and not applicable to any further discount unless agreed in writing.

Descriptions & Substitutions:

We take every care to ensure illustrations and descriptions within our catalogues are accurate. We reserve the right to change product descriptions & specifications where necessary. We may also substitute a product and will in the event of this not being acceptable, gladly issue a full credit.

Delivery & Payments for UK Trade:

Orders are normally dispatched within 7-10 working days of receipt and are subject to stock availability. Delivery is free to the UK Mainland on orders over £500 net. On orders under £500 net carriage will be charged at cost. All orders will be subject to a minimum order value of £150 net.

Credit Facilities:

Credit facilities are available for customers with an annual turn over exceeding £2000 and subject to credit check approval. To set up an account, a completed credit application form and a signed "conditions of sale" must be provided.

Payment terms are strictly net 30 days from date of invoice and accounts must be current before subsequent shipments are made. We reserve the right to charge interest on overdue accounts at a rate of 1.5% per month plus any finance charges incurred.

Where delivery is to be made by installments, each delivery shall be deemed for such purpose to be the subject of a separate contract and any failure whatsoever by the seller in respect of any one delivery shall not entitle the buyer to repudiate the contract or any installments remaining to be delivered thereunder.

All goods remain the property of Commotion Ltd until payment has been made in full.

Service & Returns:

Shortages or damaged merchandise must be reported in writing within 7 days of the receipt of goods. It is the customer's responsibility to check the number of parcels received at the time of delivery.

Returned goods will not be accepted without prior authorisation from a member of the customer service team. All items will be inspected upon return and must be in a re-saleable condition to be eligible for credit.

A 15% handling fee will be charged on all returns other than goods returned under a guarantee, or damages.

For goods showing visible damage on the shipping carton, please ensure the carrier records damages on the bill before accepting delivery. Goods damaged in transit must be reported immediately and cartons saved until your claim has been settled.

Warranty:

All goods supplied are guaranteed for a period of 12 months from the date of invoice. Any item found to be defective through faulty materials or workmanship will be replaced or refunded on account.

Variation:

In no circumstances will Commotion Ltd be bound by any addition to or variation of these terms unless agreed in writing. These conditions and the contract shall be subject to and governed by the Law of England.

I acknowledge receipt of Commotion Ltd's Conditions of Sale to UK Customers as detailed above.

Sign _____ Print Name _____ Company Name _____ Date _____

VAT NO: 403 72 0004